

Dear Customer

Thank you for emailing the safety admin team, this is an automated response.

All requests for gas asset maps must be made through www.linesearchbeforeudig.co.uk

Not only can you access information about the location of our gas pipes in your proposed work area, but you can also search for information on other utility companies' assets at the same time.

Please note, any affected works are automatically issued to the local engineer from the LSBUD system and will be responded to in 7 days. If you have not heard in 7 days, please contact us again.

Please visit www.sgn.co.uk/Safety/Dig-safely/ for safety information and links to www.linesearchbeforeudig.co.uk, where you can register for our online service and view our gas pipe locations.

Northern Ireland – our online service is not currently available in Northern Ireland, if you have emailed us about plant location and maps for Northern Ireland, we will respond within 15 working days.

SGN will not explicitly grant approval for works to commence around our low and medium pressure gas assets, we would request you to work in accordance with the points below:

- All works should be carried out in accordance with HSG47 'Avoiding Danger from Underground Service' and SGN's 'Dig Safely' document.
- All safety information that has/or will be provided to you as part of your www.Linesearchbeforeudig.co.uk enquiry.
- If you encounter any unrecorded plant on site please contact us.

SGN will enter into a consultation period if you are planning works near our Intermediate pipes:

- For single excavations we will consult with you when works are within 5m of an SGN IP asset.
- For multiple excavations we will consult with you when works are within 15m of an SGN IP asset.

or High-pressure gas assets:

- For all works around SGN HP assets we will enter into a consultation period with you to ensure you are working safely around our gas network.

If you have any questions about plant location online service, please contact us on 0800 912 1722 or if you have any system queries contact Linesearch on 08454377365.

Regards

SGN Plant Location Team

T: 0800 912 1722 – E: Plantlocation@sgn.co.uk

Please note, it's your responsibility to follow [SGN's Data Protection Policy](#) at all times when handling personal data.